



**CenturyLink™**

**Glenda R. Weibel**  
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206-346-9428

***VIA E-MAIL and ECFS***

May 30, 2017

William Dever (william.dever@fcc.gov)  
Ben Childers (ben.childers@fcc.gov)  
Competition Policy Division  
Wireline Competition Bureau  
Federal Communications Commission  
445 12<sup>th</sup> Street, S.W.  
Washington, DC 20554

**Re: CenturyLink QC 1<sup>st</sup> Quarter 2017 Special Access Metrics Report No. 2  
WC Docket No. 05-333 (via ECFS)**

Dear Mr. Dever and Mr. Childers,

Pursuant to the Federal Communications Commission's *Memorandum Opinion and Order* released March 9, 2007 in WC Docket No. 05-333, 22 FCC Rcd 5207,<sup>1</sup> CenturyLink QC<sup>2</sup> is filing its Special Access Metrics Report for the First Quarter of 2017. This Report No. 2 provides the New Installation Trouble Report Rate metric and completes the reporting requirement for the First Quarter of 2017.

If you have questions regarding this report, please contact me at 206-346-9428 or at glenda.weibel@centurylink.com.

Sincerely,

/s/ Glenda R. Weibel

Attachment

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<sup>1</sup> *MO&O*, 22 FCC Rcd at 5241 ¶ 65.

<sup>2</sup> Qwest Corporation (or QC), the local exchange carrier, does business as CenturyLink QC. CenturyLink, Inc. owns CenturyLink QC and other affiliates.

Qwest 272 Sunset Special Access Measurements  
MARCH 2017

State	Metric	Metric Name	Product	JANUARY 2017				
				Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity
AZ	NITR	New Installation Trouble Report Rate	Special Access - DS0	1	100.00%	1	100.00%	.
AZ	NITR	New Installation Trouble Report Rate	Special Access - DS1	256	94.92%	152	98.68%	-0.13
AZ	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	5	80.00%	1	100.00%	-1.59
CO	NITR	New Installation Trouble Report Rate	Special Access - DS0	1	100.00%			.
CO	NITR	New Installation Trouble Report Rate	Special Access - DS1	319	95.92%	101	97.03%	-0.94
CO	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	3	100.00%	3	100.00%	.
IA	NITR	New Installation Trouble Report Rate	Special Access - DS0	2	100.00%			.
IA	NITR	New Installation Trouble Report Rate	Special Access - DS1	129	98.45%	26	92.31%	-2.1
IA	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	7	100.00%	2	100.00%	.
ID	NITR	New Installation Trouble Report Rate	Special Access - DS0	1	100.00%			.
ID	NITR	New Installation Trouble Report Rate	Special Access - DS1	32	93.75%	24	100.00%	-0.72
ID	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	2	100.00%			.
MN	NITR	New Installation Trouble Report Rate	Special Access - DS0	2	100.00%	6	100.00%	.
MN	NITR	New Installation Trouble Report Rate	Special Access - DS1	173	94.80%	52	98.08%	-0.71
MN	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	10	100.00%	2	100.00%	.
MT	NITR	New Installation Trouble Report Rate	Special Access - DS0					.
MT	NITR	New Installation Trouble Report Rate	Special Access - DS1	47	95.74%	34	100.00%	-0.74
MT	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above			1	100.00%	.
ND	NITR	New Installation Trouble Report Rate	Special Access - DS1	18	100.00%	7	100.00%	.
ND	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above			1	100.00%	.
NE	NITR	New Installation Trouble Report Rate	Special Access - DS0	1	100.00%			.
NE	NITR	New Installation Trouble Report Rate	Special Access - DS1	43	97.67%	12	100.00%	-1.47
NE	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	3	100.00%	3	100.00%	.
NM	NITR	New Installation Trouble Report Rate	Special Access - DS0			1	100.00%	.
NM	NITR	New Installation Trouble Report Rate	Special Access - DS1	76	93.42%	46	97.83%	-0.62
NM	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	1	100.00%	3	100.00%	.
OR	NITR	New Installation Trouble Report Rate	Special Access - DS0	1	100.00%			.
OR	NITR	New Installation Trouble Report Rate	Special Access - DS1	63	100.00%	85	100.00%	.
OR	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	4	100.00%	2	100.00%	.
SD	NITR	New Installation Trouble Report Rate	Special Access - DS1	40	95.00%	6	100.00%	-1.42

The 'Parity' column indicates statistical significance of the differences in results (at the 95% confidence level). Negative Parity numbers indicate 'parity.' The more negative, the greater the confidence that random variation explains the difference.

Qwest 272 Sunset Special Access Measurements  
MARCH 2017

				JANUARY 2017					
State	Metric	Metric Name	Product	Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity	
SD	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	2	100.00%	4	75.00%	-1.47	
UT	NITR	New Installation Trouble Report Rate	Special Access - DS0						
UT	NITR	New Installation Trouble Report Rate	Special Access - DS1	105	93.33%	31	96.77%	-0.87	
UT	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	4	100.00%	2	100.00%		
WA	NITR	New Installation Trouble Report Rate	Special Access - DS0						
WA	NITR	New Installation Trouble Report Rate	Special Access - DS1	244	95.90%	72	95.83%	-1.01	
WA	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	4	75.00%	3	100.00%	-1.11	
WY	NITR	New Installation Trouble Report Rate	Special Access - DS1	65	100.00%	11	100.00%		
WY	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above						

The 'Parity' column indicates statistical significance of the differences in results (at the 95% confidence level). Negative Parity numbers indicate 'parity.' The more negative, the greater the confidence that random variation explains the difference.

Qwest 272 Sunset Special Access Measurements  
MARCH 2017

State	Metric	Metric Name	Product	FEBRUARY 2017				
				Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity
AZ	NITR	New Installation Trouble Report Rate	Special Access - DS0	4	100.00%			.
AZ	NITR	New Installation Trouble Report Rate	Special Access - DS1	147	94.56%	75	97.33%	-0.65
AZ	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	1	100.00%			.
CO	NITR	New Installation Trouble Report Rate	Special Access - DS0	1	100.00%	1	100.00%	.
CO	NITR	New Installation Trouble Report Rate	Special Access - DS1	85	96.47%	79	98.73%	-0.75
CO	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	4	100.00%	1	100.00%	.
IA	NITR	New Installation Trouble Report Rate	Special Access - DS0	1	100.00%			.
IA	NITR	New Installation Trouble Report Rate	Special Access - DS1	62	95.16%	21	95.24%	-1.38
IA	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	2	100.00%			.
ID	NITR	New Installation Trouble Report Rate	Special Access - DS0	4	100.00%	2	100.00%	.
ID	NITR	New Installation Trouble Report Rate	Special Access - DS1	37	94.59%	22	100.00%	-0.83
ID	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	2	100.00%			.
MN	NITR	New Installation Trouble Report Rate	Special Access - DS0	1	100.00%	1	100.00%	.
MN	NITR	New Installation Trouble Report Rate	Special Access - DS1	93	94.62%	25	100.00%	-0.68
MN	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	18	88.89%	3	100.00%	-1.37
MT	NITR	New Installation Trouble Report Rate	Special Access - DS0	1	100.00%			.
MT	NITR	New Installation Trouble Report Rate	Special Access - DS1	30	100.00%	10	90.00%	-2.07
MT	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above					
ND	NITR	New Installation Trouble Report Rate	Special Access - DS1	24	100.00%	5	100.00%	.
ND	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	3	100.00%			.
NE	NITR	New Installation Trouble Report Rate	Special Access - DS0	1	100.00%			.
NE	NITR	New Installation Trouble Report Rate	Special Access - DS1	34	100.00%	7	100.00%	.
NE	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above					
NM	NITR	New Installation Trouble Report Rate	Special Access - DS0			1	100.00%	.
NM	NITR	New Installation Trouble Report Rate	Special Access - DS1	37	100.00%	33	100.00%	.
NM	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above			5	100.00%	.
OR	NITR	New Installation Trouble Report Rate	Special Access - DS0					
OR	NITR	New Installation Trouble Report Rate	Special Access - DS1	35	97.14%	103	98.06%	-1.13
OR	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	2	100.00%			.
SD	NITR	New Installation Trouble Report Rate	Special Access - DS1	7	100.00%	10	100.00%	.

The 'Parity' column indicates statistical significance of the differences in results (at the 95% confidence level). Negative Parity numbers indicate 'parity.' The more negative, the greater the confidence that random variation explains the difference.

Qwest 272 Sunset Special Access Measurements  
MARCH 2017

				FEBRUARY 2017					
State	Metric	Metric Name	Product	Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity	
SD	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above						
UT	NITR	New Installation Trouble Report Rate	Special Access - DS0	1	100.00%				.
UT	NITR	New Installation Trouble Report Rate	Special Access - DS1	48	93.75%	15	86.67%	-1.54	
UT	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	1	100.00%				.
WA	NITR	New Installation Trouble Report Rate	Special Access - DS0	2	100.00%				.
WA	NITR	New Installation Trouble Report Rate	Special Access - DS1	97	97.94%	18	100.00%	-1.34	
WA	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	3	100.00%	1	100.00%		.
WY	NITR	New Installation Trouble Report Rate	Special Access - DS1	17	94.12%	9	100.00%	-1.24	
WY	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	1	100.00%				.

The 'Parity' column indicates statistical significance of the differences in results (at the 95% confidence level). Negative Parity numbers indicate 'parity.' The more negative, the greater the confidence that random variation explains the difference.

Qwest 272 Sunset Special Access Measurements  
MARCH 2017

State	Metric	Metric Name	Product	MARCH 2017				
				Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity
AZ	NITR	New Installation Trouble Report Rate	Special Access - DS0	1	100.00%			.
AZ	NITR	New Installation Trouble Report Rate	Special Access - DS1	143	93.71%	127	99.21%	0.31
AZ	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	6	100.00%	13	92.31%	-1.42
CO	NITR	New Installation Trouble Report Rate	Special Access - DS0	1	100.00%			.
CO	NITR	New Installation Trouble Report Rate	Special Access - DS1	136	93.38%	89	100.00%	0.42
CO	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	5	100.00%	7	85.71%	-1.54
IA	NITR	New Installation Trouble Report Rate	Special Access - DS0	1	100.00%			.
IA	NITR	New Installation Trouble Report Rate	Special Access - DS1	90	93.33%	49	97.96%	-0.54
IA	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	4	100.00%			.
ID	NITR	New Installation Trouble Report Rate	Special Access - DS0					
ID	NITR	New Installation Trouble Report Rate	Special Access - DS1	29	100.00%	23	100.00%	.
ID	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	7	100.00%			.
MN	NITR	New Installation Trouble Report Rate	Special Access - DS0			5	100.00%	.
MN	NITR	New Installation Trouble Report Rate	Special Access - DS1	125	95.20%	35	100.00%	-0.53
MN	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	19	94.74%	2	100.00%	-1.8
MT	NITR	New Installation Trouble Report Rate	Special Access - DS0					
MT	NITR	New Installation Trouble Report Rate	Special Access - DS1	17	94.12%	14	100.00%	-1.07
MT	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above			1	100.00%	.
ND	NITR	New Installation Trouble Report Rate	Special Access - DS1	7	100.00%	7	100.00%	.
ND	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above			1	100.00%	.
NE	NITR	New Installation Trouble Report Rate	Special Access - DS0			1	100.00%	.
NE	NITR	New Installation Trouble Report Rate	Special Access - DS1	12	91.67%	25	96.00%	-1.08
NE	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	1	100.00%			.
NM	NITR	New Installation Trouble Report Rate	Special Access - DS0					
NM	NITR	New Installation Trouble Report Rate	Special Access - DS1	52	94.23%	34	97.06%	-0.97
NM	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above			2	100.00%	.
OR	NITR	New Installation Trouble Report Rate	Special Access - DS0					
OR	NITR	New Installation Trouble Report Rate	Special Access - DS1	55	89.09%	93	98.92%	0.4
OR	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	1	100.00%	2	100.00%	.
SD	NITR	New Installation Trouble Report Rate	Special Access - DS1	12	100.00%	4	100.00%	.

The 'Parity' column indicates statistical significance of the differences in results (at the 95% confidence level). Negative Parity numbers indicate 'parity.' The more negative, the greater the confidence that random variation explains the difference.

Qwest 272 Sunset Special Access Measurements  
MARCH 2017

				MARCH 2017					
State	Metric	Metric Name	Product	Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity	
SD	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	1	100.00%			.	
UT	NITR	New Installation Trouble Report Rate	Special Access - DS0						
UT	NITR	New Installation Trouble Report Rate	Special Access - DS1	107	94.39%	35	97.14%	-0.92	
UT	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	2	100.00%	1	100.00%	.	
WA	NITR	New Installation Trouble Report Rate	Special Access - DS0						
WA	NITR	New Installation Trouble Report Rate	Special Access - DS1	133	97.74%	61	100.00%	-0.72	
WA	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	3	100.00%			.	
WY	NITR	New Installation Trouble Report Rate	Special Access - DS1	21	80.95%	6	83.33%	-1.31	
WY	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	2	100.00%			.	

The 'Parity' column indicates statistical significance of the differences in results (at the 95% confidence level). Negative Parity numbers indicate 'parity.' The more negative, the greater the confidence that random variation explains the difference.

Qwest 272 Sunset Special Access Measurements  
MARCH 2017

State	Metric	Metric Name	Product	QTR				
				Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity
AZ	NITR	New Installation Trouble Report Rate	Special Access - DS0	6	100.00%	1	100.00%	.
AZ	NITR	New Installation Trouble Report Rate	Special Access - DS1	546	94.51%	354	98.59%	0.14
AZ	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	12	91.67%	14	92.86%	-1.35
CO	NITR	New Installation Trouble Report Rate	Special Access - DS0	3	100.00%	1	100.00%	.
CO	NITR	New Installation Trouble Report Rate	Special Access - DS1	540	95.37%	269	98.51%	-0.2
CO	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	12	100.00%	11	90.91%	-1.65
IA	NITR	New Installation Trouble Report Rate	Special Access - DS0	4	100.00%			.
IA	NITR	New Installation Trouble Report Rate	Special Access - DS1	281	96.09%	96	95.83%	-1.05
IA	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	13	100.00%	2	100.00%	.
ID	NITR	New Installation Trouble Report Rate	Special Access - DS0	5	100.00%	2	100.00%	.
ID	NITR	New Installation Trouble Report Rate	Special Access - DS1	98	95.92%	69	100.00%	-0.27
ID	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	11	100.00%			.
MN	NITR	New Installation Trouble Report Rate	Special Access - DS0	3	100.00%	12	100.00%	.
MN	NITR	New Installation Trouble Report Rate	Special Access - DS1	391	94.88%	112	99.11%	-0.32
MN	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	47	93.62%	7	100.00%	-1.24
MT	NITR	New Installation Trouble Report Rate	Special Access - DS0	1	100.00%			.
MT	NITR	New Installation Trouble Report Rate	Special Access - DS1	94	96.81%	58	98.28%	-1.01
MT	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above			2	100.00%	.
ND	NITR	New Installation Trouble Report Rate	Special Access - DS1	49	100.00%	19	100.00%	.
ND	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	3	100.00%	2	100.00%	.
NE	NITR	New Installation Trouble Report Rate	Special Access - DS0	2	100.00%	1	100.00%	.
NE	NITR	New Installation Trouble Report Rate	Special Access - DS1	89	97.75%	44	97.73%	-1.01
NE	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	4	100.00%	3	100.00%	.
NM	NITR	New Installation Trouble Report Rate	Special Access - DS0			2	100.00%	.
NM	NITR	New Installation Trouble Report Rate	Special Access - DS1	165	95.15%	113	98.23%	-0.49
NM	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	1	100.00%	10	100.00%	.
OR	NITR	New Installation Trouble Report Rate	Special Access - DS0	1	100.00%			.
OR	NITR	New Installation Trouble Report Rate	Special Access - DS1	153	95.42%	281	98.93%	-0.03
OR	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	7	100.00%	4	100.00%	.
SD	NITR	New Installation Trouble Report Rate	Special Access - DS1	59	96.61%	20	100.00%	-1.08

The 'Parity' column indicates statistical significance of the differences in results (at the 95% confidence level). Negative Parity numbers indicate 'parity.' The more negative, the greater the confidence that random variation explains the difference.



Qwest 272 Sunset Special Access Measurements  
MARCH 2017

State	Metric	Metric Name	Product	QTR					
				Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity	
SD	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	3	100.00%	4	75.00%	-1.57	
UT	NITR	New Installation Trouble Report Rate	Special Access - DS0	1	100.00%			.	
UT	NITR	New Installation Trouble Report Rate	Special Access - DS1	260	93.85%	81	95.06%	-0.95	
UT	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	7	100.00%	3	100.00%	.	
WA	NITR	New Installation Trouble Report Rate	Special Access - DS0	2	100.00%			.	
WA	NITR	New Installation Trouble Report Rate	Special Access - DS1	474	96.84%	151	98.01%	-0.84	
WA	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	10	90.00%	4	100.00%	-1.34	
WY	NITR	New Installation Trouble Report Rate	Special Access - DS1	103	95.15%	26	96.15%	-1.24	
WY	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	3	100.00%			.	

The 'Parity' column indicates statistical significance of the differences in results (at the 95% confidence level). Negative Parity numbers indicate 'parity.' The more negative, the greater the confidence that random variation explains the difference.